

Newsletter
for OMCA
members

- WSIB Claims Management
- AVC Consultants are here to serve you
- Email us your questions and we'll include it in our next issue

AVC Consultants has a 100% success rate in resolving Re-employment cases where Construction Employers have been deemed to be in breach. Know your rights, call the experts at AVC Consultants.

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AVC Consultants have over 60 years of combined experience in WSIB, WSIAT



Consultants Newsletter

Experts in WSIB Claims Management

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An Employer's Checklist for WSIB Claims Management

Inevitably, as Mason Contractors you have had to deal with workplace injuries. WSIB Claims vary greatly and no two claims are alike. This article will endeavor to offer sound and proven ways to *maximize* the success of Claims Management while *minimizing* the cost impact to Employers.

Training:

Just as Health & Safety training and orientation is vital to Employers, discussion about work accidents, proper reporting procedures and Modified Work are equally as important. Employers should train not only their Supervisory staff but also each Worker upon hire. Periodic toolbox talks are also encouraged to reinforce WSIB training, especially when relevant issues arise. When Workers are informed in this regard, it has been proven that they are usually more inclined report accidents in a timely fashion and cooperate in the Return to Work (RTW) process. Immediate reporting by Workers and an immediate offer of suitable Modified Work will greatly improve cost containment in WSIB claims.

Claims Management:

It is vital to ensure that a standardized approach to managing WSIB claims is established. If a claim is suspicious, that needs to be *immediately* identified and a detailed submission should accompany the Employer's Form 7 so that the WSIB is aware of your concerns. AVC Consultants has mastered this approach, having great success in having questionable claims denied outright. Also, **document everything!** We cannot emphasize enough how important it is to have formal written records of all matters relating to a WSIB claim. Detailed Accident Reports, Witness Statements, Written Offers of Modified Work, photographic/video/audio recordings (if applicable) and an ongoing Chronological Log of all claims related activity will prove extremely useful if a claim becomes contentious.

Call the Experts!

We strongly encourage the members of the OMCA to call us at **AVC Consultants**. We are always prepared to offer informed consultation and we will work to ensure that your WSIB Claims Management is successfully executed. Call or email us any time. We are here to protect your rights and confidently represent the Membership of the OMCA.

Help is at your fingertips!

We have had the pleasure of meeting many of you at the AGM, the Christmas functions and Golf tournament. We invite you to give us a call, we'd love to hear from you.

The following services are immediately available to you at no cost as part of your

membership as we have been retained by the OMCA:

- Preliminary WSIB phone inquiries
- Form 7 consultation
- Periodic newsletters

We look forward to getting providing assistance for all your Disability Management needs.